

Student Maps Access Troubleshooting: Microsoft Edge

Clear Browser Cache

1. Open browser window and click on three dots on top right corner and select **Settings.**



2. Click on Privacy, search, and services menu item on the left and then Choose what to clear under Clear browsing data section.

C Related edge://settings/privacy					
		Your browser is managed by your organisation			
Settings		Exceptions Allow all trackers on sites you choose Always use "Strict" tracking prevention when browsing InPrivate	> •		
8 6 7	Profiles Privacy, search, and services Appearance	Clear browsing data			
	Sidebar	This includes history, passwords, cookies and more. Only data from this profile will be deleted. Manage	your data		
Ē	Start, nome, and new tabs Share, copy and paste	Clear browsing data now	Choose what to clear		
G,	Cookies and site permissions	Choose what to clear every time you close the browser	,		
*	Downloads Family safety	Clear browsing data for Internet Explorer			
At O	Languages Printers	Inis includes history, passwords, cookies and more. Lnosen data for internet Explorer and internet Expl	Choose what to clear		
⊒ ℃	System and performance Reset settings	Clear chosen data for Internet Explorer and Internet Explorer mode every time you exit Microsoft Edge			
%	Phone and other devices Accessibility	to choose what to creat, go to the <u>uppeter providing initially</u> menu			
0	About Microsoft Edge	Privacy			

3. Select all the check boxes on the pop up and Clear Now for All time.



4. Close the browser window.

How to turn off Synch settings in Microsoft Edge

1. Open Microsoft Edge and click on three dots on top right corner and select **Settings**.



- 2. Your Profile screen will open.
 - a. If "Sign in to sync data" is showing (as per below), you do not need to change anything.

u rour prowser is managed by your organisation

Settings	Your profile	+ Add profile
ettings Q Search settings Profiles Privacy, search, and services Appearance Sidebar Start, home, and new tabs Start, home, and new tabs Share, copy and paste Cokies and site permissions	Profile 2 Back up your browsing data and see your favourites, passwords, history, and more on all your devices. Microsoft Privacy Statement Choose an account Choose and Choose and Choose account Choose and Choose and Choose account Choose and Choose and Choose account Choose and Choose account Choose account Choose and Choose account Choose and Choose account Choose account C	 ta
	C Sync B Microsoft Rewards	>
 System and performance Reset settings Phone and other devices 	Personal info	>
AccessibilityAbout Microsoft Edge	Payment info	>
	Profile preferences Image: Share browsing data with other Windows features	>

3. If Sign on to synch is already activated, you need to Sign out. Click on the "Sign out" button.

← C ⋒	profiles		
	🛱 Your	Your <u>browser is managed</u> by your organisation	
Settings	Your profile	+ Add profile	
Q Search settings			
Profiles	Sync is on	••• Sign out	
Privacy, search, and services			
රට Appearance	Anage account		
☐ Sidebar			
Start, home, and new tabs	(\$) Sync	>	
Share, copy and paste Cookies and site permissions	쭝 Microsoft Rewards	>	
Default browser	e Personal info	>	
⊥ Downloads	Passwords	>	
Samily safety			
Af Languages	Payment info	>	
 Printers System and performance 	Ca Import browser data	>	
C Reset settings	22 Profile preferences	>	
Phone and other devices			
X Accessibility	Share browsing data with other Windows features	>	
About Microsoft Edge			

4. After clicking the "Sign out" button, a popup will appear. Click on the checkbox and "Sign out."

Settings		Your profile	+ Add profile
Q	Search settings	West	
8	Profiles	b.khan@ecu.edu.au	··· Sign out
Ċ	Privacy, search, and services	Sync is on	
$\langle \cdot \rangle$	Appearance	0. Hereit	c7
	Sidebar	Manage account	ک
	Start, home, and new tabs	() Sync	>
Ē	Share, copy and paste		
F	Cookies and site permissions	Microsoft Rewards Are you sure you want to	× ×
٦	Default browser	Personal info	> sign out:
$\overline{\uparrow}$	Downloads	When you sign out, changes that you history, passwords and other setting	u make to favourites, is will not be synced
3	Family safety	2 Passwords to your Microsoft account. To synch	ronise this device
과	Languages	Payment info).khan@ecu.edu.au.
Ð	Printers	Clear favourites, history, passw browsing data from this device	vords and other
	System and performance	Ca Import browser data	>
C	Reset settings	음을 Profile preferences Sign out	Cancel >
	Phone and other devices		
Ŷ	Accessibility	Share browsing data with other Windows features	
0	About Microsoft Edge	C Workspaces	>

5. Select "Start without your data."



6. Click on "Confirm and start browsing". Then click on "Next" followed by "Finish". The Microsoft Edge profile will stop syncing your account.

