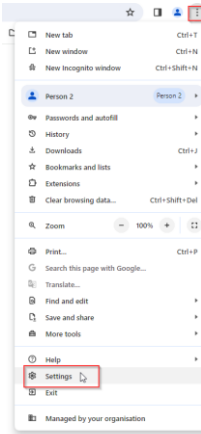


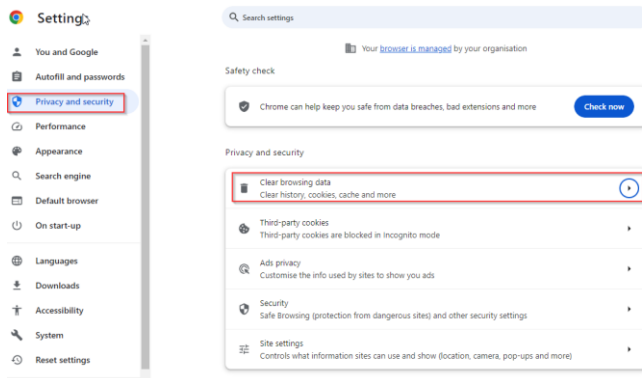
## Student Maps Access Troubleshooting: Google Chrome

### Clear Browser Cache

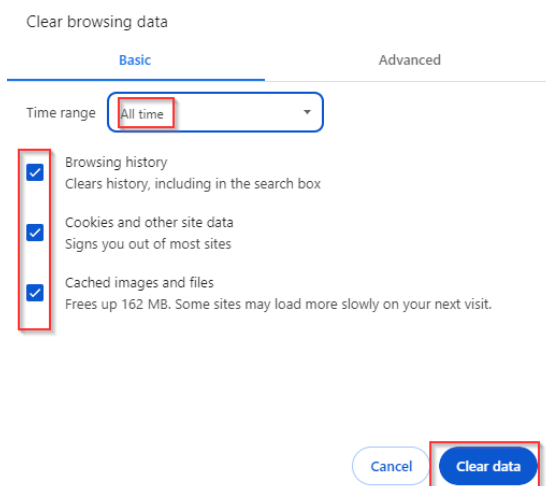
1. Open browser window and click on three dots on top right corner and select **Settings.**



2. Click on “Privacy and security” and then “Clear browsing data.”

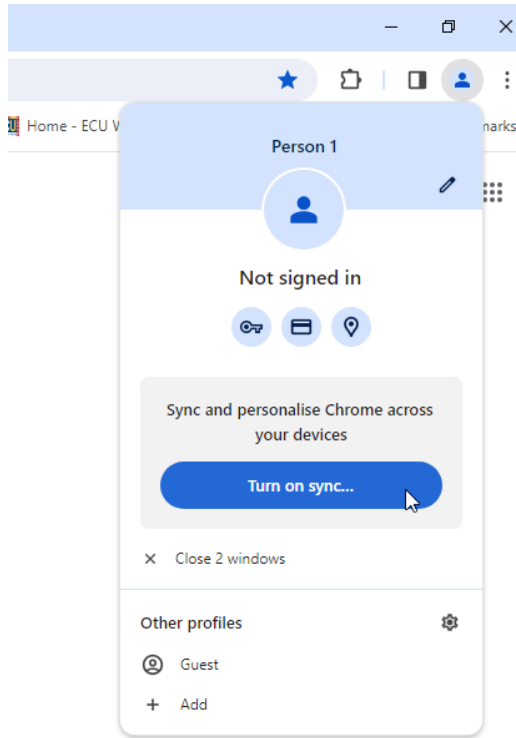


3. Tick all the check boxes and then “Clear data” for “All time.”

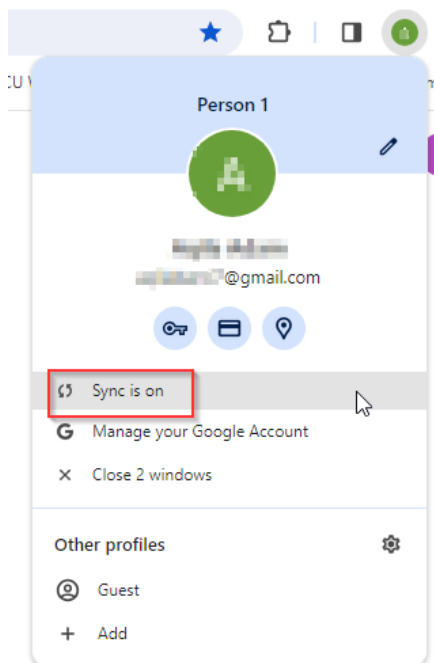


## How to turn off Sync settings in Google Chrome

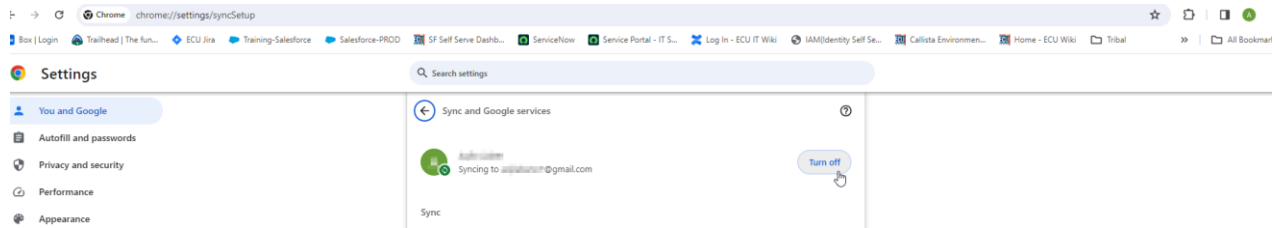
1. Open Chrome browser and at the top right, click profile.
  - a. If “Turn on sync...” appears as per below, you do not need to do anything.



2. If sync is Turned ON, the below screen will appear.



### 3. Click on “Turn off.”



### 4. Click the check box and “Turn off.” The Chrome profile will stop syncing your account.

