

## **Student Maps Access Troubleshooting: Google Chrome**

## **Clear Browser Cache**

1. Open browser window and click on three dots on top right corner and select **Settings.** 



2. Click on "Privacy and security" and then "Clear browsing data."

9	Setting	Q, Search settings	
<u>*</u>	You and Google	Your <u>browser is managed</u> by your organisation	
ġ	Autofill and passwords	Safety check	
•	Privacy and security	Chrome can help keep you safe from data breaches, bad extensions and more	eck now
Ø	Performance		
P	Appearance	Privacy and security	
Q,	Search engine	Clear browsing data	0
	Default browser	Clear history, cookies, cache and more	0
Ċ	On start-up	Third-party cookies Third-party cookies are blocked in Incognito mode	,
0	Languages	R Ads privacy	,
<u>+</u>	Downloads	Customise the into used by sites to show you ads	
ŧ	Accessibility	<ul> <li>Security</li> <li>Safe Browsing (protection from dangerous sites) and other security settings</li> </ul>	,
٩	System		
Ð	Reset settings	Controls what information sites can use and show (location, camera, pop-ups and more)	,

3. Tick all the check boxes and then "Clear data" for "All time."





## How to turn off Synch settings in Google Chrome

- 1. Open Chrome browser and at the top right, click profile.
  - a. If "Turn on sync..." appears as per below, you do not need to do anything.



2. If sync is Turned ON, the below screen will appear.



3. Click on "Turn off."



4. Click the check box and "Turn off." The Chrome profile will stop syncing your account.

Turn off sync and personalisation?		
This will sign you out of your Google accounts. Your bookmarks, history, passwords and more will no longer be synced.		
Cancel Turn off		
Remove bookmarks, history, passwords and more from this device		