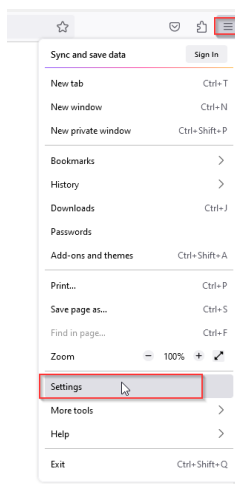


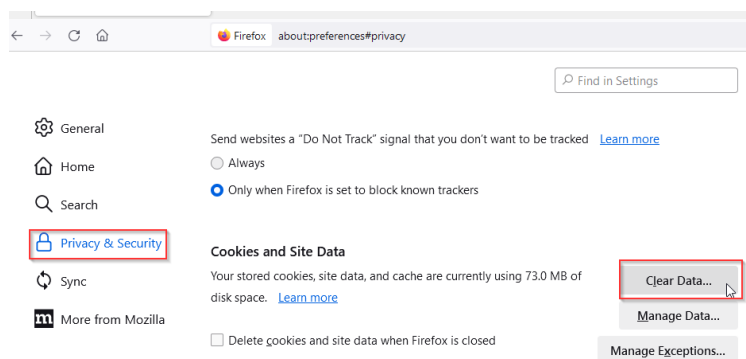
## Student Maps Access Troubleshooting: Firefox

### Clear Browser Cache

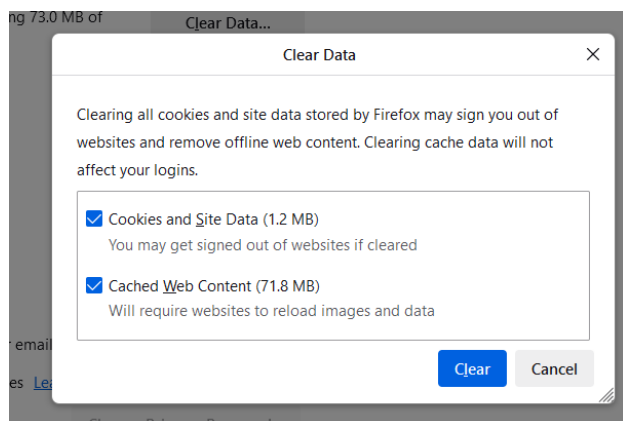
1. Click the menu button and select **Settings**.



2. Select the Privacy & Security panel and go to the **Cookies and Site Data** section.

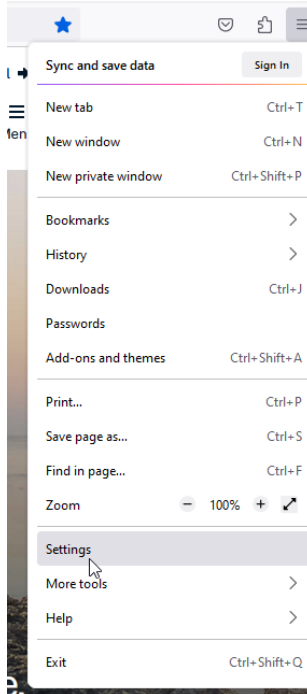


3. Click the **Clear Data...** button. The Clear Data dialog will appear.
4. Click Clear button and cache will be cleared.

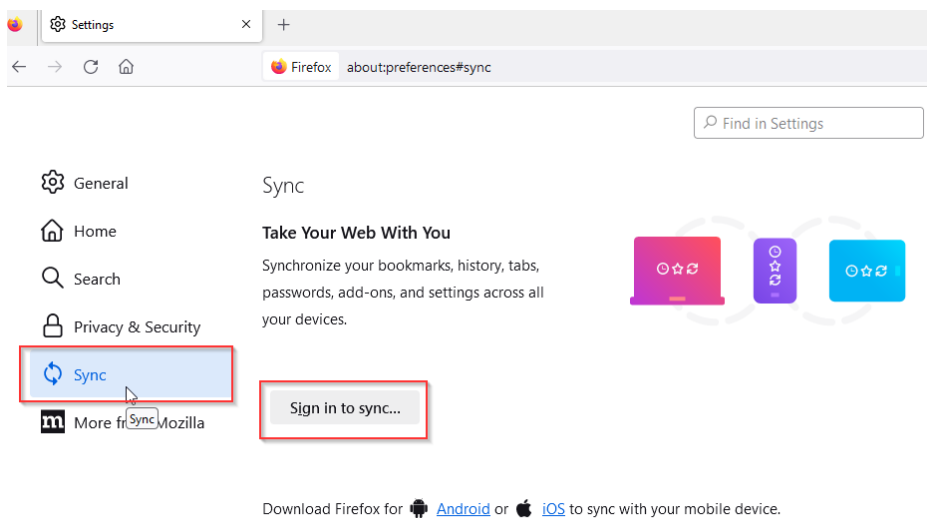


## How to turn off Sync settings in Firefox

1. Click the menu button ☰ and select Settings.

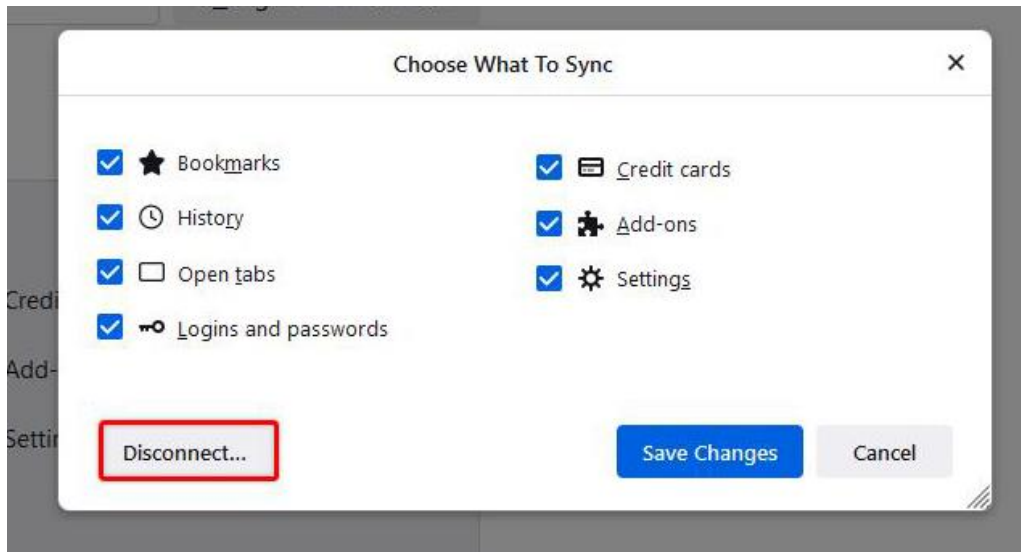


2. Click **Sync** from the menu options and below screen will appear if Sync is off and you do not need to do anything.

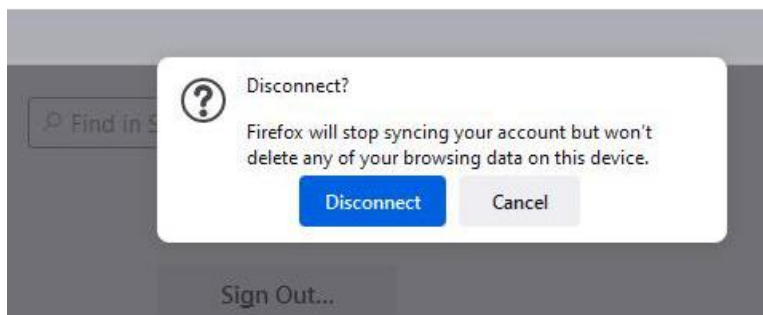


3. Click the **Change...** button in the *Syncing: ON* subsection.

4. The *Choose What To Sync* pop-up will open.



5. Click **Disconnect...** A confirmation prompt will appear.



6. Click the **Disconnect** button in the prompt.

7. This Firefox profile will stop syncing your account and the **Sync** panel of your Firefox Settings page will now show *Syncing: OFF*.