

Student Maps Access Troubleshooting: Firefox

Clear Browser Cache

1. Click the menu button \equiv and select **Settings**.

☆	ල දු [≡
Sync and save data	Sign In
New tab	Ctrl+T
New window	Ctrl+N
New private window	Ctrl+Shift+P
Bookmarks	>
History	>
Downloads	Ctrl+J
Passwords	
Add-ons and themes	Ctrl+Shift+A
Print	Ctrl+P
Save page as	Ctrl+S
Find in page	Ctrl+F
Zoom	= 100% ± Z
Settings 🍃	
More tools	>
Help	>

 Select the Privacy & Security panel and go to the Cookies and Site Data section.



- 3. Click the **Clear Data...** button. The Clear Data dialog will appear.
- 4. Click Clear button and cache will be cleared.



How to turn off Synch settings in Firefox

1. Click the menu button \equiv and select Settings.



2. Click **Sync** from the menu options and below screen will appear if Sync is off and you do not need to do anything.



3. Click the **Change...** button in the *Syncing: ON* subsection.

4. The Choose What To Sync pop-up will open.

\checkmark	Rookmarks	Credit cards
~	() History	🔽 🏚 🛓 🗛 🖂
	Open <u>t</u> abs	🔽 🌣 Setting <u>s</u>
	••• Logins and passwords	

5. Click Disconnect... A confirmation prompt will appear.

P Find in S	Disconnect? Firefox will stop syncing your account but won't delete any of your browsing data on this device.
	Disconnect Cancel
	Sign Out

- 6. Click the **Disconnect** button in the prompt.
- 7. This Firefox profile will stop syncing your account and the Sync panel of your Firefox Settings page will now show *Syncing: OFF*.