

# Your Key Staff Contacts

The Centre for Learning and Teaching (CLT), the Library Services Centre, Academic Quality and Standards & Student Life have a range of key support staff to assist with your curriculum design & teaching practices.

CONTACT OUR TEAM FOR ADVICE & ASSISTANCE



## CHARMAINE FERNANDEZ SENIOR LEARNING DESIGNER (Allied Health)

Email: [c.herfkens-fernandez@ecu.edu.au](mailto:c.herfkens-fernandez@ecu.edu.au)

## HEATHER PATE SENIOR LEARNING DESIGNER (Medical and Sports Sciences, Public, Occupational and Environmental Health)

Email: [h.pate@ecu.edu.au](mailto:h.pate@ecu.edu.au)

Your Senior Learning Designer provides the following services:

- Collaboration on curriculum design or re-design at the unit or course level, including;
- Assessment design and course/unit constructive alignment;
- Embedding of priority areas course-wide (e.g. digital literacy, career development learning, Indigenous perspectives);
- Design of quality learning experiences using various strategies, pedagogies and technologies;
- Guidance on enhancing your teaching practice around feedback, rubric development, and assessment moderation.



## MAUREEN BUCKINGHAM SENIOR LEARNING ADVISER

Email: [m.buckingham@ecu.edu.au](mailto:m.buckingham@ecu.edu.au)

Your Senior Learning Adviser provides the following services:

- Guidance on teaching and assessing communication skills across your course;
- Assistance with identifying and articulating exit standards for communication skills;
- Learning support interventions for students that are not making satisfactory progress in their course.



## AMY CAIRNS LIBRARIAN

Email: [a.cairns@ecu.edu.au](mailto:a.cairns@ecu.edu.au)

Your Librarian partners with you to:

- Guidance and support with teaching digital & information literacy skills across your course;
- Advise and assist with the use of library resources and services for teaching & learning;
- Provide specialist research support for academics, researchers & HDR students.

## CAREER & EMPLOYABILITY ADVISERS

Jo Scardigno | Sara Moore | Gina Susca | Julian Harris | Lisa Mahar

Email: [careers@ecu.edu.au](mailto:careers@ecu.edu.au)

Our team provides services & resources to support students & academics from first to final year. Our advisers are labour market experts & able to provide up to date information on the industry.

The team help students become empowered to:

- Identify skills, interests, values & set goals;
- Explore opportunities & develop career plans;
- Develop strong & confident contenders for job, internship or graduate program applications.

## ACADEMIC QUALITY & STANDARDS ADVISER

Email: [aqs@ecu.edu.au](mailto:aqs@ecu.edu.au)

## ACADEMIC PROGRAM ADVISER

Shann Phua

Email: [w.phua@ecu.edu.au](mailto:w.phua@ecu.edu.au)

## LEARNING TECHNOLOGIES SUPPORT OFFICERS

Rachel Simpson | Kate Abbott | Kanchan Shiraskar | Chris Hinsley

Email: [elearningtraining@ecu.edu.au](mailto:elearningtraining@ecu.edu.au) Phone: 6304 2255

We provide learning technology support and training, online and in person.

- All things Canvas (ECU's learning management system)
- Turnitin, MS Teams, PebblePad, Panopto and other ECU learning technologies
- The use of tech tools for student assessment, communication, and collaboration

