# WHS Risk Module Session Recovery Instructions

If the browser loses connection to the RiskWare servers, saving or submitting a risk may fail. These changes may be restored without needing to be re-entered by simply reopening the risk after logging back into RiskWare.

Guidance

When saving a WHS risk if the browser has lost it's session to the server the changes may not be able to be saved and the following informational message is shown.
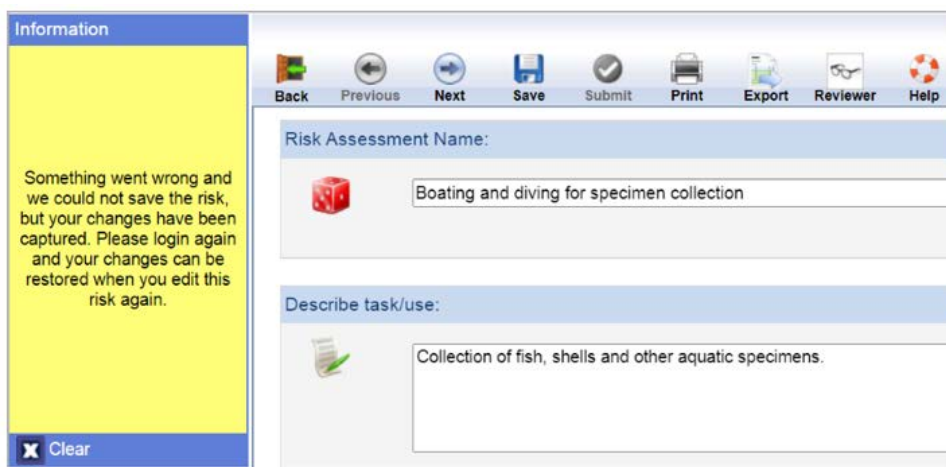
Recovering the Risk

To recover the changes to the risk, navigate back to the RiskWare home page and login again.

Return to the WHS Risk Register and open the same risk. RiskWare will prompt to restore the previously stored risk:
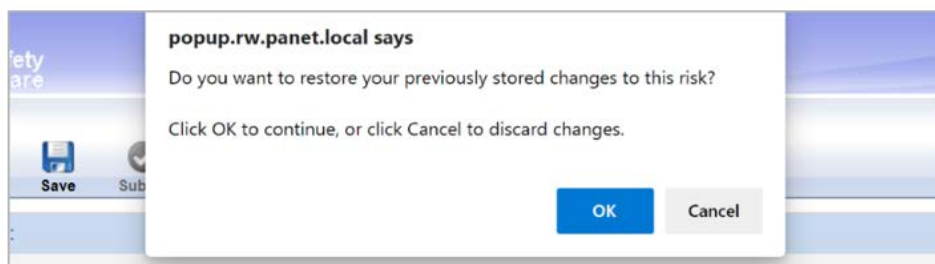
Click *OK* to restore the stored changes and the risk can now be saved or resubmitted.

Note If creating a new risk and the issue is encountered on the initial save or submit, the session can be restored by creating another new risk after logging in.