

FBSC Purpose, Vision and Values

Purpose

The Finance and Business Services Centre (FBSC) provides financial leadership in a range of services that deliver sound financial management, professional advice, effective governance and financial integrity to support ECU's [strategic objectives](#).

FBSC services support ECU's financial sustainability through delivery of commercial activities and pricing, strategic funding and fee setting, procurement, accounts payable, taxation and treasury functions, statutory reporting and fixed assets, overseeing ECU's credit cards, travel and financial systems.

The Centre also provides support and advice relating to their financial operations including data analysis, research services and manages ECU's annual budget process, forecasting, capital investment and allocation of income that promotes informed business decisions.

[ECU's values](#) are core to the FBSC operating model. FBSC staff are encouraged to work in partnerships, agree on priorities and focus on improving efficiencies and performance at University, Centre and individual levels.

To achieve our purpose we will work in ways that:

- Strive to provide a great service that adds value;
- Fosters the development of relationships within ECU and the broader ECU Community;
- Use technology and efficient processes to deliver flexible and innovative business solutions;
- Provide effective and efficient use of resources;
- Empower individuals to make decisions and take initiatives;
- Provide a safe, healthy and fun workplace;
- Further develop dedicated and positive teams;
- Recognise achievements and promote learning and growth in individuals and teams;
- Foster a culture of trust;
- Foster a culture of continuous improvement; and
- Encourage consultation and open discussion.

Vision

- To be recognised as a valued partner in advancing the [strategic priorities](#) of the University;
- To be known as the trusted advisors; and
- To create an environment where excellence in service delivery is embraced by all.

Values

- Integrity: we are ethical, honest and fair and demonstrate trust and personal responsibility.
- Respect: we treat everyone within our diverse community with dignity and respect.
- Rational Inquiry: our decision-making is driven by evidence, sound reasoning, and creative thinking.
- Personal Excellence: we demonstrate the highest personal and professional standards.
- Courage: we are bold and resolute in our thinking and actions in pursuit of our goals.

Key Operational Themes for 2024

- ECU City Campus.
- ECU Holdings, commercial activities.
- ECU financial positioning 2024 and beyond.
- FBSC service delivery model to support ECU into the future.
- Process efficiency and exploiting technology.
- Environmental, Social and Governance (ESG) – how does/should ECU invest its resources to support this growing priority.