



SmartProtect®  
Travel

Travel Guard®

#### 24/7 ASSISTANCE ID CARD

Group Name: Edith Cowan University - Staff

Policy Number: 2600139456

For Emergency Travel Assistance call: +61 3 8396 9466

From within the USA: 1 866 814 3375 (toll free)

From within China: (020) 3210 7866

Email: [auassistance@aig.com](mailto:auassistance@aig.com)

This card does not guarantee coverage. You must contact your assistance coordinator to pre-certify the card holder's policy benefits for each diagnosis/event. Please refer to our policy documents because coverage is subject to terms, conditions and exclusions. In an emergency, seek care immediately and call our Assistance Center for further assistance as soon as possible.

To access your travel assistance website, register with your policy number on [www.aig.com.au/TravelGuardAssistance](http://www.aig.com.au/TravelGuardAssistance) or download the AIG Travel assistance app to your Apple or Android smartphone.



Claims for Providers (you must call for each new diagnosis): [As Per Front of Card](#)

Claims for Insureds (to file claims or inquire about status): [\(03\) 9522 4779](#)

Email: [AuBrokerClaims@aig.com](mailto:AuBrokerClaims@aig.com) Website: [www.aig.com.au/claims](http://www.aig.com.au/claims)

Medical Networks:

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