

EDITH COWAN UNIVERSITY
RESEARCH SERVICES



Edith Cowan University
Support for Researchers

Digital and Campus Services (DCS)

About us

We are a responsive, integrated and customer-oriented team that brings together digital and physical campus services in a way that will drive greater value for Students and the University.

How we support research at ECU

Provides technology and campus services to ECU Students and Staff to support their teaching, learning, research and administrative activities.

How we support you

We provide general IT services such as:

- A range of Windows and Mac computers including advanced models for high volume statistical analysis
- Standard software pre-installed on your Windows or Mac computer
- Additional software available to download from a central repository
- Conferencing and collaboration facilities and software

We also provide research specific IT services such as

- Assistance with connecting research specific devices to the ECU network
- Research data storage (via a variety of local and cloud storage options)
- Cloud storage

We also provide general campus services including

- Functions and events on campus
- Office allocations and relocations
- University pool vehicles
- Additional lecture or event room bookings ('ad hoc' booking)

Web resources

Most technology services can be requested, ordered and searched from the IT Services Kiosk (<https://edithcowan.service-now.com/kiosk>).

Contact us

For IT related enquiries, you can contact the DCS Service Desk on itservices@ecu.edu.au or by calling (08) 6304 6000 (extension 6000 internally) to request assistance or to log an issue.

For general campus services, you can contact the Campus Support Office based at each campus:

Joondalup	Tel: 08 6304 5444	Email: cso@ecu.edu.au
Mount Lawley	Tel: 08 6304 6444	Email: cso@ecu.edu.au
South West	Tel: 08 9780 7715	Email: swreception@ecu.edu.au