

# Your Key Staff Contacts

The Centre for Learning and Teaching (CLT), the Library Services Centre, Academic Quality and Standards & Student Life have a range of key support staff to assist with your curriculum design & teaching practices.

**CONTACT OUR TEAM FOR ADVICE & ASSISTANCE**



## **JOHN SHANNAHAN SENIOR LEARNING DESIGNER**

**Email:** [j.shannahan@ecu.edu.au](mailto:j.shannahan@ecu.edu.au)

Your Senior Learning Designer provides the following services:

- Collaboration on curriculum design or re-design at the unit or course level.
- Embedding priority areas course-wide (e.g. digital literacy, career development, Indigenous perspectives).
- Design of quality learning experiences using various strategies, pedagogies and technologies.
- Guidance on improving feedback, rubrics, and assessment moderation.



## **TRACY WARE SENIOR LEARNING ADVISER**

**Email:** [t.ware@ecu.edu.au](mailto:t.ware@ecu.edu.au)

Your Senior Learning Adviser provides the following services:

- Guidance on teaching and assessing communication skills across your course.
- Assistance with identifying and articulating exit standards for communication skills.
- Support interventions for students not making satisfactory progress.



## **SUE KHOO LIBRARIAN**

**Email:** [s.khoo@ecu.edu.au](mailto:s.khoo@ecu.edu.au)

Your Librarian partners with you to:

- Guidance and support with teaching digital & information literacy skills across your course.
- Advise and assist with the use of library resources and services for teaching & learning.
- Provide specialist research support for academics, researchers & HDR students.

## **CAREER & EMPLOYABILITY ADVISERS**

**Jo Scardigno | Sara Moore | Gina Susca**

**Email:** [careers@ecu.edu.au](mailto:careers@ecu.edu.au)

Our team provides comprehensive support and resources for students and academics at all stages, with expert advisers offering up-to-date industry insights. We empower students to:

- Identify their skills, interests, values, and set meaningful goals.
- Explore opportunities and develop tailored career plans.
- Strengthen applications for jobs, internships, and graduate programs.

## **ACADEMIC QUALITY & STANDARDS ADVISER**

**Email:** [aqs@ecu.edu.au](mailto:aqs@ecu.edu.au)

## **ACADEMIC PROGRAM ADVISER**

Michelle Hignett

**Email:** [m.hignett@ecu.edu.au](mailto:m.hignett@ecu.edu.au)

## **LEARNING TECHNOLOGIES SUPPORT OFFICERS**

**Rachel Simpson | Kaoru Kodama | Marcus Good | Chris Hinsley**

We offer professional learning technology support and training, both online and in person, for ECU's learning management system (Canvas), as well as tools like Turnitin, MS Teams, PebblePad, Panopto, and other technologies to enhance student assessment, communication, and collaboration.



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**Phone:** 08 6304 2255