

# Your Key Staff Contacts

The Centre for Learning and Teaching (CLT), the Library Services Centre, Academic Quality and Standards & Student Life have a range of key support staff to assist with your curriculum design & teaching practices.

CONTACT OUR TEAM FOR ADVICE & ASSISTANCE



## JOHN SHANNAHAN SENIOR LEARNING DESIGNER

**Email:** j.shannahan@ecu.edu.au

Your Senior Learning Designer provides the following services:

- Collaboration on curriculum design or re-design at the unit or course level;
- Embedding of priority areas course-wide (e.g. digital literacy, career development learning, Indigenous perspectives);
- Design of quality learning experiences using various strategies, pedagogies and technologies;
- Guidance on enhancing your teaching practice around feedback, rubric development, and assessment moderation.



## TRACY WARE SENIOR LEARNING ADVISER

**Email:** t.ware@ecu.edu.au

Your Senior Learning Adviser provides the following services:

- Guidance on teaching and assessing communication skills across your course;
- Assistance with identifying and articulating exit standards for communication skills;
- Learning support interventions for students that are not making satisfactory progress in their course.



## SUE KHOO LIBRARIAN

**Email:** s.khoo@ecu.edu.au

Your Librarian partners with you to:

- Guidance and support with teaching digital & information literacy skills across your course;
- Advise and assist with the use of library resources and services for teaching & learning;
- Provide specialist research support for academics, researchers & HDR students.

## CAREER & EMPLOYABILITY ADVISERS

**Jo Scardigno | Sara Moore | Gina Susca**

**Email:** careers@ecu.edu.au

Our team provides services & resources to support students & academics from first to final year. Our advisers are labour market experts & able to provide up to date information on the industry.

The team help students become empowered to:

- Identify skills, interests, values & set goals;
- Explore opportunities & develop career plans;
- Develop strong & confident contenders for job, internship or graduate program applications.

## ACADEMIC QUALITY & STANDARDS ADVISER

**Email:** aqs@ecu.edu.au

## ACADEMIC PROGRAM ADVISER

Michelle Hignett

**Email:** m.hignett@ecu.edu.au

## LEARNING TECHNOLOGIES SUPPORT OFFICERS

**Rachel Simpson | Kate Abbott | Chris Hinsley**

**Email:** elearningtraining@ecu.edu.au

We provide learning technology support and training, online and in person.

- All things Canvas (ECU's learning management system)
- Turnitin, MS Teams, PebblePad, Panopto and other ECU learning technologies
- The use of tech tools for student assessment, communication, and collaboration

