Third Party Partner Purple HANDBOOK

An Introduction to Teaching with ECU: Third Party Partner Institutions
Centre for Learning and Teaching
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Available in electronic form from intranet.ecu.edu/learning

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WELCOME

How to use the Purple Handbook
This book is split into 3 sections: Setting the context, Your teaching and learning role, and Your professional development.

Each page has a right or left column (when necessary) which highlights relevant links, policies and procedures and/or guidelines that you will need in your role.

We hope you find this resource helpful. For more information about any of the topics covered in this resource, please go to the ECU website.

Acknowledgement of Country
ECU is committed to promoting awareness of and respect for the traditional owners of the land on which ECU affiliated meetings, events or teaching and learning is taking place.

We acknowledge and respect our continuing association with the Nyoongar people, the traditional custodians of the land upon which our Western Australian campuses stand. ECU is committed to reconciliation and recognises and respects the significance of Aboriginal and Torres Strait Islander peoples’ communities, cultures and histories.

HOW TO USE
Relevant links and resources can be found throughout this guide on the left/ride hand side.

ECU WEBSITE
ECU Website:
http://www.ecu.edu.au

ECU STUDENT/STAFF PORTAL
To access the ECU student/staff portal, go to:
https://mylogin.ecu.edu.au/
CHAPTER 1: SETTING THE CONTEXT

This book is designed to assist academic staff members teaching at a Third Party Partner Institution to find resources and services to assist with teaching for ECU. As a University we aim to be recognised nationally and internationally for our teaching and learning excellence. As an ECU staff member, you make a vital contribution to our student outcomes, which impacts directly on our success as a University.

Role description

As a tutor and/or lecturer in a partner institution, you are part of a teaching team and you will report to the Unit Coordinator for the unit you are teaching.

Your role involves:
- Preparing for classes, including creating session plans;
- Communicating with Unit Coordinators about all learning and teaching matters, including academic integrity and moderation;
- Communicating with students to support their learning;
- Monitoring learning, conducting formative assessments and providing feedback on learning to students and Unit Coordinator;
- Accessing the Learning Management System (LMS) for unit delivery;
- Having a sound understanding of ECU processes and support services offered to students.

University Academic Structure

The University is organised into eight schools, with each school responsible for teaching, learning and research programs.

ECU ORGANISATIONAL STRUCTURE

For the ECU organisational flowchart go to: https://www.ecu.edu.au/__data/assets/pdf_file/0007/659689/organisational-structure.pdf

ACADEMIC PROGRAM MANAGER

A senior academic staff member will be appointed at ECU’s main campus in Perth, Western Australia. The Academic Program Manager is responsible for:
- Overall coordination of academic delivery of the offshore program ensuring ECU policy and procedure is adhered to;
- Fostering continuous improvement in student learning, support and outcomes;
- Participation in the Annual Review Board; and
- Be the key liaison with ECU services centres involved with transnational delivery including the International Office, Off Campus Support, Admissions, and Assessments.

School of Education
Associate Professor
Glenda Campbell-Evans
g.campbell_evans@ecu.edu.au
Your Teaching and Learning Network

Knowing who is in your Teaching and Learning network will greatly assist you in your role at ECU. This network will enable you to find support, seek clarification and locate resources to assist you in your daily activities. Get to know who your colleagues are.

In this role, you will work closely with the Unit Coordinator. The Unit Coordinator is responsible to their Course Coordinator for all aspects relating to the currency and smooth running of the unit and for quality teaching and learning in the unit.

Responsibilities vary depending on the type of unit and mode of delivery but broadly, Unit Coordinators are responsible for the following:

- ensuring the Unit Outline is current and accurate, updating this as appropriate;
- revising or writing the Unit Plan;
- devising appropriate assessment items, preparing the marking keys (or rubrics) for each assessment item and moderating;
- ordering course material such as textbooks and e-reserve readings;
- ensuring the Blackboard site is available and current; and
- regularly briefing lecturers and tutors on the unit and any issues.

Key Contacts and Services

- Off Campus Support (Student Services Centre) - Administrative support for unit availability, appeals, moderation; Facilitate offshore teaching staff approval and Blackboard access; Enrolment/student enquiry liaison; Invoicing of enrolments. Key contact: Ms Erin Bishop, Team Leader (web and email on the left hand navigation)
- Admissions (Student Services Centre) - Enquiries relating to specific applications and fee payment, assessment, admission, and student offer letters. Key contact: Annette Thompson, Manager; (web and email on the left hand navigation)
- Transnational Education (International Office) - Quality assurance, compliance, regulatory approvals and reporting; Oversight of student lifecycle, systems and processes and accreditation at each TNE location. Key contact for strategic & contract related matters: Ms Anita Jolly, Manager; (web and email on the left hand navigation)
ECU Environment

Our Vision
ECU’s vision is to be recognised for our world ready graduates and leading edge research.

Our Purpose
ECU’s purpose is to transform lives and enrich society through education and research.

Our Values
What we do at ECU, and the way we interact with others, is underpinned by the following four values:
- Integrity – being ethical, honest and fair
- Respect – considering the opinions and values of others
- Rational Inquiry – motivated by evidence and reasoning
- Personal Excellence – demonstrating the highest personal and professional standards

Our strategic goals
Our strategic goals will enhance excellence in:
- learning and teaching; research and knowledge translation; internationalization; and organizational sustainability.

Our Students
Our students at ECU come from all over Australia and the world to study in a practical and supportive learning environment. Our programs provide real world training to those starting their careers and those who want to take their careers to a new level or in a new direction.

ECU STUDENTS

| More than 27,000 students |
| Around 18,000 undergraduates and 6,000 postgraduates |
| More than 4,000 international students |
| From over 100 countries |

We encourage international students to choose ECU. Perth, Western Australia offers a truly authentic Australian experience and ECU’s international programs can help students realise their dreams.

To better understand the students you will be teaching, ask your Unit Coordinator for information about admissions data, conversion to application data, course enrolment trends, and retention data.
Assuring Quality

The Australian Qualifications Framework (AQF)

The Australian Qualifications Framework (AQF) provides the standards for Australian qualifications and it underpins national regulatory and quality assurance. It is an integrated policy that ensures:

• qualification outcomes remain relevant and nationally consistent;
• flexible qualifications linkages and pathways are supported; and
• national and international portability and comparability of qualifications.

The AQF presents as a taxonomy involving levels and qualification types. The levels define the relative complexity and depth of achievement and the autonomy required of graduates to demonstrate that achievement. The levels and types are defined by criteria expressed as learning outcomes.

What the AQF Means for your Unit

Each unit should state in the unit plan how the particular unit outcomes help to develop the course learning outcomes. In addition, each unit plan should indicate how the unit assessment contributes to the overall assessment of the course. That is, does the unit assessment assess any part of the course learning outcomes?

Finally, be aware that examples of completed student assessments may need to be collected and stored for agencies like the Tertiary Education Quality and Standards Agency (TEQSA). Your Course Coordinator or Unit Coordinator will inform you if this is necessary and how this is to be done.

TEQSA is responsible for accrediting AQF qualifications. Currently, ECU is a self-accrediting university which means we are responsible for accrediting our own AQF qualifications to TEQSA standards.

TEQSA’s role is to assure that quality standards are being met by all registered higher education providers. These standards are designed to ensure a quality higher education experience for students.

The registration/re-registration process recurs up to every seven years and is underpinned by three principles: regulatory necessity; reflecting risk; and, proportionate regulation.

TEQSA places a strong emphasis on promoting and facilitating a culture of effective self-assurance by providers.

TEQSA has two roles

• Quality Assurance against the Higher Education Threshold Standards Framework 2015.
• Quality Improvement to promote continuous improvement and excellence across the sector.
The Higher Education Standards Framework 2015 (HESF) represent the minimum acceptable requirements for the provision of higher education in or from Australia by higher education providers registered under the TEQSA Act 2011.

### TEQSA THERE ARE STANDARDS ACROSS SEVEN DOMAINS:

1. Student Participation and Attainment
2. Learning Environment
3. Teaching
4. Research and Research Training
5. Institutional Quality Assurance
6. Governance and Accountability
7. Representation, Information and Information Management

Higher Education Standard 5.4 Delivery with Other Parties
The HESF requires that when a course of study, any parts of a course of study, or research training are delivered through arrangements with another party(ies), whether in Australia or overseas, the registered higher education provider remains accountable for the course of study and verifies continuing compliance of the course of study with the standards in the Higher Education Standards Framework that relate to the specific arrangement.

### STAFF SAFETY AND WELLBEING

**Equity and Diversity**
ECU strives to provide a supportive environment for students and staff which celebrates diversity, promotes excellence and advances equity.

ECU is an inclusive university that values diversity and aims to create for students, staff and the broader community an environment free from discrimination. ECU is committed to increasing access and providing opportunities for students who face barriers to higher education.

**Staff Safety and Wellbeing Policy**
ECU is committed to providing a safe, healthy and inclusive environment where all employees have the opportunity to express and resolve work-related grievances in accordance with the principles of natural justice. All grievances will be dealt with fairly, promptly, sensitively and confidentially.

The purpose of this policy is, in conjunction with the Grievance Procedures outlined within the relevant industrial agreement, to:

- a. Provide guidelines and formalised procedures to assist in the resolution of work related grievances;
- b. Help managers negotiate resolutions with employees fairly and impartially;
- c. Help employees resolve grievances at the lowest possible operational level within ECU and
- d. Promote consistency in the way similar matters are managed across ECU.

**Prevention of Harassment, Bullying and Discrimination Policy**
ECU is committed to providing safe and inclusive work and learning environments, and intends to minimise the risk of inappropriate behaviours such as bullying and all unlawful forms of harassment, discrimination and assault (including racial harassment, racial vilification, sexual harassment, sexual assault, other forms of violence and victimisation), in accordance with our duty of care.

So far as is practicable the University will take all reasonable steps to:

a) Prevent inappropriate behaviours and violence;

b) Raise awareness amongst staff and students of the standards of behaviour required while working and studying at ECU;

### WORK HEALTH, SAFETY AND WELLNESS

A copy of the Privacy Policy can be obtained from the ECU Office of Governance Services Policy Database at http://intranet.ecu.edu.au/staff/centres/human-resources-service/our-services/work-health-safety-and-wellness

**RESPECT.NOW.ALWAYS**
email: reportassault@ecu.edu.au
c) Provide guidelines and procedures;
d) Prevent bullying, harassment, discrimination and violence; and
e) Provide appropriate support for staff and students who are victims.

Defamation
The University is committed to pursuing academic freedom to the maximum extent. However, academic freedom does not extend to any action that contravenes defamation laws. The law of defamation is intended to protect people's reputations from unfair attack.

• Defamation is anything that is spoken, written or communicated about someone else, to a third person or more, and is considered by that person to have damaged their reputation in the eyes of others.

Take great care with whatever you say and write about someone else. This includes email, voicemail and other forms of electronic communications.

Equal opportunity
Compliance with Equal Opportunities (EO) legislation means that all students and staff have equal access to study and work opportunities, are treated with fairness and respect and are not discriminated against.

At ECU we are committed to a safe learning and working environment. We have zero tolerance for sexual assault or harassment. Support is available from ECU and other organisations, no matter when or where the assault or harassment happened.

STUDENT SAFETY AND WELLBEING
All academic staff at ECU, including sessional staff, have responsibilities for the safety and wellbeing of students in their care.

Confidentiality of student information
Personal data and academic achievements of students are private records, protected by the Privacy Policy. A copy of the Privacy Policy can be obtained from the ECU Office of Governance Services Policy (follow the links on the left hand navigation menu to the ECU Privacy Policy)

Duty of care responsibilities
Academic staff have a duty of care obligation towards their students. Generally, this will revolve around academic work and providing a supportive environment for learning and/or research.

Student Charter
The Student Charter identifies that ECU is committed to providing a challenging educational environment in which all members of its culturally and geographically diverse community can realise their potential.

The Student Charter outlines what students can expect from ECU and from its staff. (follow the links on the left hand navigation menu to the ECU Student Charter website)
STUDENT SUPPORT

Students can receive support on most non-academic issues through one phone number: 134 328. Alternatively they can email enquiries@ecu.edu.au. Some of these services also have online chat. In each case they should mention the location on which they are studying.

For academic support, the Academic Skills Centre located in Blackboard provides tip sheets, exemplars and guides for various assessment types.

Learning Advisers also provide academic support including online assignment support to students.

STUDENT CENTRAL @ ECU

Student Central offices are available at Mount Lawley, Joondalup and South West (Bunbury) campuses. They can be contacted by telephone on 134 328 or by email at: enquiries@ecu.edu.au

COURSE INFORMATION HUB

http://intranet.ecu.edu.au/student/support/course-information-hub

OFF CAMPUS SUPPORT

Off Campus Support (Student Services Centre)

http://intranet.ecu.edu.au/student/support/off-campus
CHAPTER 2: YOUR LEARNING AND TEACHING ROLE

- Prior to unit commencement
  - Meeting with Unit Coordinator to review unit outcomes, assessment and learning and teaching resources including Blackboard site
- Throughout unit teaching period
  - Regular communication with Unit Coordinator to review unit and student progress, session plans
- Prior to submission of assessment task
  - Communication to understand expectations of students for successful completion of task
- Post marking of each assessment task
  - Feedback to Unit Coordinator any concerns on student progress and success, including students at risk, academic integrity and grade
- Following unit grading and UTEI
  - Review of student experience and student success and plan for improvement

ECU Teaching and learning systems
BlackBoard
Blackboard is the Learning Management System used by ECU for all online materials and unit delivery.

- Its main purpose is to provide a technology enhanced learning environment through a web-based interface for staff and students to use for unit learning;
- All units at ECU should be using the Blackboard system, whether the mode of delivery is on-campus or off-campus. Blackboard can be accessed from the ECU homepage; and
- A standardised Blackboard structure must be used to ensure that students have a consistent experience across all their Units – the structure is built from a template created centrally and modified by Schools.

Marks Recording System (MRS)
- Before semester begins, the Unit Outline (created in CAPS) gets mirrored in your Blackboard Grade Centre.
- Throughout semester lecturers and tutors record marks into the Blackboard Grade Centre.
- Towards the end of the unit, once they have been approved, the Unit Coordinator must transfer these marks from Grade Centre to MRS, the permanent storage in Student Records (ie Callista).

Using the Grade Centre is mandatory at ECU

Blackboard’s Grade Centre is where all marks for all assessments and students get entered, regardless of whether they were done in Blackboard, Turnitin, PebblePad, using some other eLearning technology or simply done as an in-class assessment.

Grade Centre has the following advantages:
- marks are synced up to ECU’s Marks Recording System (MRS), which records them for academic progression/graduation purposes.
- marks can be returned to students privately and instantly, and is much more effective than posting an entire class’ results on a noticeboard.

Turnitin
The University has a site license for Turnitin, an internet-based plagiarism-prevention service. Both students and staff can submit a document to Turnitin. Once uploaded, the document remains on the Turnitin.com website and becomes one of the millions of documents against which others are compared.

The software checks for unoriginal content and results can be used to identify similarities to existing sources or can be used in formative assessment to help students learn how to avoid plagiarism and improve their work.
TURNITIN @ ECU
For more information on how to use Turnitin, and resources for students submitting assignments through Turnitin at ECU follow the links on the right hand navigation menu.

Critical teaching and learning policies for your role
Key policies and legislative documents for your role are listed on the left hand navigation menu, including:
- Academic Integrity Policy
- Code of Conduct Policy
- Social Media Policy
- Curriculum Delivery and Assessment Policy
- Curriculum Planning and Development Policy
- Copyright - Online High-use Collection Policy
- Recognising Aboriginal and Torres Strait Islander Peoples and Country Policy

Curriculum design
Constructive alignment is a key concept in teaching and learning in higher education.

Course Learning Outcomes.
All units in a course will contribute to the Course Learning Outcomes in some way. You should be aware of the Course Learning Outcomes and how the unit you are teaching contributes to assuring the course learning outcomes.

Unit Learning Outcomes define what students will know and be able to do, and the qualities they will be able to demonstrate at the end of a learning experience (knowledge, skills, and application – as aligned to AQF levels and criteria) and are measurable and achievable within the unit.

Teaching and learning activities provide students with opportunities to develop the targeted knowledge, skills and applications at the appropriate level.

Assessment tasks must allow students to demonstrate the targeted knowledge, skills, and applications defined in the unit learning outcome. You will need to understand what the unit learning outcomes are and which assessment tasks align to which unit learning outcomes.

Teaching and Delivery
ALL LEARNING AT ECU will be technology-enhanced
Please note the following definitions for delivery at ECU.
On-campus: Studying ‘on campus’ involves attendance at a range of classes at your selected campus, for example – lectures, tutorials, workshops, video conferences and laboratories. You will also access the University Learning Management System – Blackboard, and you will be using a range of innovative digital technologies including eportfolios, discussion boards, simulations etc.
Online: Studying ‘online’ involves accessing all your learning resources in the digital learning environment, including the University Learning Management System, Blackboard, eportfolios, discussion boards simulation activities etc. You will not have to attend a campus, but will have opportunities to ‘meet’ your peers and teachers in virtual classrooms.

Teaching approaches will vary according to the discipline, the year level, student characteristics and learning outcomes.

Teaching and learning, face-to-face or in the virtual space, should:
- include active learning
- promote interaction and engagement
- purposefully integrate technology

In active learning environments, students are actively engaged in tasks that require them to go beyond the passive reception and understanding of content.

You will communicate with your students through their ECU email, discussion boards, and in a virtual classroom through Blackboard Collaborate.

Assessment, moderation, feedback, and monitoring learning
The ECU Curriculum Delivery and Assessment Policy emphasises that assessment practices at ECU should be designed to facilitate quality learning.

Assessment is about gathering and interpreting evidence of student learning in relation to intended learning outcomes.
- Summative Assessment: evidence interpreted for the purpose of certifying achievement.
- Formative Assessment: evidence interpreted for the purpose of guiding learning.

Assessment should be placed at the centre of curriculum design, ensuring both validity and reliability of assessment practice with direct linkage to stated unit learning outcomes.
- Formative Assessment is conducted during learning and provides feedback of progress towards learning goals. It is used by teachers and students to adjust teaching and learning while they are still happening.
- Summative Assessment is conducted at the completion of an instructional unit used to measure the level of success by comparing it against some standard or benchmark.

Assessment FOR learning is when an assessment is used to enhance learning and is a learning opportunity in itself.

Assessment OF learning is when an assessment is used to measure learning and achievement at the end of a learning module for grade or certification. Formative feedback can be from the teacher, from students (self-reflection or peer review) and from industry partners or employers.
ASSESSMENT GRADES AND MARKS

<table>
<thead>
<tr>
<th>Grade</th>
<th>Description</th>
<th>Mark (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>HD</td>
<td>High Distinction</td>
<td>80 to 100</td>
</tr>
<tr>
<td>D</td>
<td>Distinction</td>
<td>70 to 79</td>
</tr>
<tr>
<td>CR</td>
<td>Credit</td>
<td>60 to 69</td>
</tr>
<tr>
<td>C</td>
<td>Pass</td>
<td>50 to 59</td>
</tr>
<tr>
<td>FI</td>
<td>Incomplete and Repeat</td>
<td></td>
</tr>
<tr>
<td>C</td>
<td>Pass (Conceded)</td>
<td>45 to 49</td>
</tr>
<tr>
<td>N</td>
<td>Fail</td>
<td>0 to 49</td>
</tr>
</tbody>
</table>

Moderation

Moderation is about ensuring consistency and fairness of the marking and grading processes and is designed to ensure equitable assessment processes among all offerings of a unit whether it is on campus, online or offshore. It enhances confidence in assessment outcomes; ensures academic standards; and certifies student achievement.

Moderation processes involve scrutiny of assessment tasks and marking criteria in relation to learning outcomes, as well as scrutiny of samples of student work across the range of marks. It ensures that markers align their marking standards with those of other markers. This process is particularly important when more than one person marks assessment items in a unit.

Pre-assessment moderation:

- Pre-assessment review ensures alignment with the unit learning outcomes that are being sampled and clarity of marking criteria.
- Outlines what a good response might look like, and how marks might be allocated. This should then be checked against the marking guide.

Review before marking:

- Pieces of student work can be randomly chosen and marked by all markers. Markers then meet and discuss any discrepancies in marks, adjusting and clarifying the marking guide (and often the task) for future use.

Review during marking (before work or marks are returned to students):

- Monitor and refine marker performance during the marking.

Review after marking (before grades are finalised):

- If the previous processes have not achieved consistency and fairness, moderation may require scaling of student marks.

BLACKBOARD @ ECU

To access Blackboard externally you must login using your normal ADS login (standard ECU login username and password) at: http://blackboard.ecu.edu.au
The ECU Curriculum Delivery and Assessment Policy specifies that the Unit Coordinator should provide all markers with a sample of marked student work for each assessment to develop a shared understanding of the marking standards. Ideally this should happen at the time the task is given to students, and certainly before any student responses are marked.

In reference to third party partnerships, the policy also states:
- The delivery of all units within ECU managed courses requires a moderation process to ensure equivalence with on-campus delivery and standards.
- The ECU Unit Coordinator will provide the partner institution with the ECU unit outline and the unit plan including the assessment items and marking keys as applicable.
- Each unit plan will clearly indicate that any pre-moderated grades and marks are provisional marks and grades only and the final result will be subject to approval by the Board of Examiners.
- The major assessment or final examination will be marked by the ECU Unit Coordinator.
- Copies of at least 8 marked samples of each assessment item for each unit offering will be supplied to the ECU Unit Coordinator as soon as marking has been completed. The marked samples will include examples of all grades. The number of papers moderated for each assessment for each unit offering will be at least 10% of the unit enrolment.
- The ECU Unit Coordinator will remark the sample assessments and decide if adjustments to the marks of all students will be required.
- The results for each assessment moderation process will be recorded in the Online Moderation System, available using an Easy Login through the Staff Portal.
- The offshore marker should upload the results in Blackboard and provide them in a spreadsheet when submitting the assessment samples for moderation to Off Campus Support for delivery to the ECU Unit Coordinator.
- At the end of each teaching period, the partner institution will address all issues raised in the Unit Moderation Report, and discuss with the Unit Coordinator the changes to be made before the unit is next run.

Academic Integrity
Academic Integrity addresses the values that reflect honesty and rigor in academia. All students need to be informed about the importance of academic honesty, how to reference correctly and how to not plagiarise.

Plagiarism is “to knowingly or unknowingly present as one’s own work the ideas or writings of another without appropriate acknowledgement or referencing” (Edith Cowan University, 2012).

Plagiarism @ ECU
The ECU Plagiarism guide (linked from the navigation on the right hand side) should be given to students.

At ECU, the definition of Academic Misconduct (Academic Misconduct Rules (Students) under University Statute No. 22 - Student Conduct) is:

Any conduct by a student in relation to academic work that is dishonest or unfair and includes, but is not limited to: plagiarism; unauthorised collaboration; cheating in assessment; theft of another student’s work; and/or making a false declaration about the material submitted for assessment.

Plagiarism is defined in the Academic Misconduct Rules (Students) as:
To knowingly or unknowingly present as one's own work the ideas or writings of another without appropriate acknowledgment or referencing. This may include, but is not limited to:

• paraphrasing or copying text without acknowledgment of the source; and/or

• copying, whether identically or in essence, the text of another student's assignment or other students' assignments; and/or

• copying, whether identically or in essence, of visual representations (for example cartoons, line drawings, photos, paintings and computer programs).

Assignment cover sheet and submission

Students at ECU submit assignments with a completed assignment cover sheet attached. Students can download the cover sheet from the Student Intranet

The cover sheet also has summary information on:

• copyright for assignments;

• procedures and penalties on late assignments; and

• a caution on cheating and plagiarism.

This cover sheet has space for the student to sign (paper submission) and box to check (electronic submission). In doing this, the student is endorsing the statement “I certify that the attached assignment is my own work and that any material drawn from other sources has been acknowledged.”

Late Assignments

Students who wish to submit an assignment after the due date and avoid a late penalty must apply in writing to the Unit Coordinator stating the grounds. The penalty for late submission without approval is calculated as:

• A penalty of 5% of the maximum assignment mark for each working day late and more than five working days late, a mark of zero for the assignment.

Return of Assignments

Student assignments should be marked and returned within ten working days from submission/due date. Students should receive sufficient feedback on their assessment tasks.

Examinations

It is the responsibility of the Unit Coordinator to prepare the end of semester examination paper and marking guides for the unit.

It is every educator’s responsibility to keep accurate records of all assessment results, including marks, for all their students. These records should be kept confidential, except for legitimate University purposes.

Review and continuous improvement

Unit and teaching Evaluation Instrument (UTEI)

The UTEI is an online survey that students fill in at the end of each of their units to evaluate the content of their units as well as their satisfaction with the lecturers/tutors. The survey is an important part of the University’s Quality Assurance Process, and is used to review the quality of units and how and where improvements might need to be made.

• Student survey used to ascertain student experience of each enrolled unit.

• The UTEI is an important instrument in ECU’s quality control system.

• Students will be sent the survey electronically before the end of each teaching period for completion.

• The third party partner is required to assist facilitation and completion of the UTEI by enrolled students.

• Refer to the Curriculum Evaluation and Review policy.
Offshore Student Survey (OSS)
The OSS is a student survey of all offshore enrolled students at ECU to ascertain student experience of non-curriculum related matters and overall experience as an ECU student:

- Teaching quality.
- Learning and skills development.
- Student support and administration functions.
- Library and IT facilities and support.
- Students will be sent the survey electronically annually.

UTEI INFORMATION
For more information on the UTEI, go to:
CHAPTER 3: YOUR PROFESSIONAL DEVELOPMENT

Behaviour Expectations: Our staff are led by our purpose, vision and values which determines the Code of Conduct. Our values are integrity, respect, personal excellence and rational inquiry: Code of Conduct policy. (link on the left hand navigation menu)

Work Health, Safety and Wellness: It is a legal requirement that all staff complete the Health and Safety induction and Emergency and Evacuation Training: (link on the left hand navigation menu)

Equal Opportunity Training: All staff are required to complete an Equal Opportunity (EO) online training course. (link on the left hand navigation menu)

Professional Development Courses (PDCs)
Teaching academics should be aware that they are required to complete the PDC programs as follows:

<table>
<thead>
<tr>
<th>PDC Number</th>
<th>Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>PDC111</td>
<td>ALL teaching academics must complete PDC111 regardless of prior teaching experience. This module must be completed prior to commencing teaching, if possible, but within the first month.</td>
</tr>
<tr>
<td>PDC112</td>
<td>On-campus teaching academics must complete PDC112 or equivalent face-to-face prior within three months of commencing their teaching duties.</td>
</tr>
<tr>
<td>PDC114</td>
<td>Online teaching academics must complete PDC114 online within the first month of commencing their teaching duties.</td>
</tr>
<tr>
<td>PDC115</td>
<td>On Campus or Online Academics who are teaching in a transnational partnership must also complete PDC115 online or equivalent face-to-face prior to commencing teaching, if possible, but within the first month.</td>
</tr>
</tbody>
</table>