

EDITH COWAN UNIVERSITY  
**RESEARCH SERVICES**



Edith Cowan University  
**Support for Researchers**

## ECU Survey Research Centre (SRC)

### About us

The ECU Survey Research Centre (SRC) is a state-of-the-art facility located at ECU Joondalup Campus. Our overall aim and focus is to deliver a very high quality of research support service to organisations, groups and individuals across the education, medical and health sectors through high-quality data collection.

### How we support research at ECU

- We specialise in the collection of high-quality health survey research across the University, government departments, various health-related organisations, other universities and certain commercial organisations.
- We pride ourselves in obtaining high response rates.
- We utilise Computer Assisted Telephone Interviewing (CATI) for data collection using a software that enables an innovative, cost effective and flexible means of capturing and processing questionnaire data.
- Web and online survey capabilities.
- While primarily a commercial service, the ECU-SRC understands the importance of research rigour and adherence to research protocols but does have to charge for casual costs incurred.
- ECU-SRC offers the opportunity of casual employment to ECU undergraduate and postgraduate students (as well as members of the wider local community). This provides students with the opportunity to gain practical experience in administering health-related surveys and other community focused surveys whilst earning an income.
- ECU-SRC is fully ISO accredited in phone and field interviewing and recruiting.

### How we support you

- When undertaking a project, and SRC is commissioned, we offer advice to academics and research students, assisting with survey instrument construction, data collection.
- Our approach is to meet with the client to develop a joint understanding of the purpose of the research and to agree an appropriate course of action.
- A unique aspect of working with the ECU-SRC, for both clients and researchers, is the opportunity to see interviews in progress first-hand, and to be involved in the briefing and debriefing sessions with interviewers; to see their data being collected; and being able to talk with our team members to gather feedback on the process.
- Projects can be piloted before commencement which is beneficial both from the point of view of the smooth running of the Computer Assisted Telephone Interviewing (CATI) system and the nature of the questionnaire.

### Web resource

<https://www.exercisemedicine.org.au/ecu-survey-research-centre/overview>

### Contact us

**Project Coordinator**  
Vicki Graham  
[v.graham@ecu.edu.au](mailto:v.graham@ecu.edu.au)  
6304 2112

**Senior Research Centre Officer**  
Eugené Abrahams  
[e.abrahams@ecu.edu.au](mailto:e.abrahams@ecu.edu.au)  
6304 2114