Specialist Support Services: Student Central at Edith Cowan University

For ECU Students, Student Central is your first line of contact. It is the entry point for everything you need to know about the university.

Student Interview:
Student Central staff are really friendly and they’re experts in what they do. They really know when to refer you to a specialist for extra help. They really made a difference.

We’ll always take the time to listen to your question. And if we can not answer you on the spot, we’ll refer you to someone who can. As an ECU student, there are a number of different ways that you can contact us: face-to-face, over the phone, online, email, live chat and even through Facebook.

Student Interview:
When I visited Student Central, I was really surprised at how fast they would help. It’s really great to know that there’s someone that will always help you through your student journey.

Consider us the first service you would think about with whatever question or issue you come across. From enrolment information, financial queries, requests for letters or transcripts and much more. Student Central is more than a help desk. We use a set of publicised standards to enable us to keep delivering a quick and efficient service for students’ questions and we are very proud of those standards.