Frequently Asked Questions

Why are Performance Indicators important?
Performance indicators, or performance measures, help managers and boards answer the question: How is the organisation performing? As such they are important to the management and governance of most large organisations including universities.

What is a Performance Indicator Framework?
A Performance Indicator Framework is a set of performance measures which together provide an evidence-base for an organisation’s performance, helping to inform decision-making about what needs to improve.

What is a Key Performance Indicator (KPI)?
A KPI is a measure of progress towards the achievement of a high level objective, or a critical success factor.

What is a Management Performance Indicator (MPI)?
A MPI is a measure of performance at a lower level than a KPI and help to give a broader, more comprehensive, view of an organisation’s performance.

What does ECU’s PI Framework look like?
ECU’s Performance Indicator Framework is a structured and enduring framework for monitoring and reporting progress against the objectives that support the core functions and fundamental purpose of the University.
ECU’s Performance Indicator Framework consists of a small number of (eight) Key Performance Indicators (KPIs) and a larger number (58) of lower level Management Performance Indicators (MPIs) organised into four themes. These are: Capacity and Community Responsiveness; Teaching and Learning; Research; and Resources Supporting Core Functions.

How is the PI Framework used at ECU?
The Senior Leadership Team, Council and Council committees receive regular updates on performance based on the indicators in the ECU PI Framework.
Performance against the KPIs is reported in the Annual Report to the WA Parliament. ECU’s governing Council sets annual targets for each of the KPIs.

Does the PI Framework change how we think about performance?
The PI Framework is a management tool to strengthen evidence-based decision-making at the University. The Framework will continue to be embedded in University plans and performance reports and reviews at all levels of the University.

Where can I get more information or assistance?
The Planning and Equity team are happy to assist with enquiries regarding the ECU Performance Indicator Framework.

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